



Travis County W.C.I.D. - Point Venture

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March 2026 Newsletter

March 6, 2026

New Rate Order for District Passes - Went into Effect 3/1/26

In the January 29, 2026 regular WCID Board of Directors' meeting, the Board voted unanimously to approve the amended rate order. Customer rates will not change from last year. Base water rate for the first 2,000 gallons of water will hold at \$40.50 and for sewer at \$54.00 per month.

Tap fees also did not change from last year's rate. These remain at \$6,000 for short taps and \$10,000 for long taps.

Main changes addressed grease traps and interceptors that are at commercial kitchens in the District. Inspections shall be performed by the District's Representative at their dis-

cretion or at the direction of the Board. Fines will be assessed if the restaurants do not prevent fats, oils and grease (FOG) from entering the District's sewer system.

The District posted as summary of the amended rate order in *Hill Country News* for two consecutive weeks per TCEQ requirements.

The complete rate order can be found on the District's website [Home | Travis County WCID - Point Venture](#) under District Fees and Rates. The new rate order will be added after March 1, 2026.

2025 - A Year In Review

Inframark reported an extremely busy 2025 in maintenance and operations and in collections and distribution. Inframark is responsible for maintaining and operating the District's surface water treatment plants (WTP), wastewater treatment plant (WWTP), water intake barge, distribution and collection lines, service lines, hydrants and three sewer lift stations throughout the District. Additionally, monthly, quarterly, and yearly compliance for TCEQ and other organizations were completed. Inframark also reads customer meters and processes bills monthly and responds to customer phone calls.

The District pumped 79,259,000 gallons of water from Lake Travis for processing. 55,423,000 gallons were sold to customers. Additional water is used for flushing, backwashing and other uses by the District to run operations.

LCRA removed Stage 2 water restrictions and Stage 1 mandatory water restriction signs were placed throughout the District in July as lake levels rose.

Inframark replaced three aging hydrants in the District this

year. These hydrants are on the corner of Burke Ave and Palmer Dr, Southwind Rd and Demarett. Two hydrants were also repaired. The District has 69 hydrants to maintain. Sixteen are flushed monthly and the remaining are flushed annually.

At the Water Treatment Plant (WTP) two booster pumps were replaced, transfer pumps #1 and #2 were replaced, a flange adapter was installed on transfer pump #2, a settled water NTU meter and combined filter effluent meter was installed and wiring was completed, the side wall on the pump room was replaced, swing check valves on transfer lines were replaced, installed a new injection point saddle on transfer pump, and replaced the 8-inch finished-water meter.

In the distribution system, Inframark added three isolation valves in the upper pressure plane, installed street reflectors for all hydrants, replaced a broken gate valve at the corners of Augusta Dr and Champions Cir, completed a manhole survey, moved three meters from beneath the walkway to (Continued on page 2)



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the docks to the top of the stairs, and did a temporary disinfectant conversion to free chlorine. This is a preventative measure to maintain water quality throughout the district.

At the sewer plant and in the distribution system, Inframark repaired the pond liner in several places, repaired erosion near the upper pond, installed four ball and check valves on Townhouse sewer lines, replaced manhole #3 and the manhole ring and cover on manhole #1.

Additionally, the billing system was converted to Starnik in November.

Other work completed by Inframark, but not limited to were:

- Produced the 2024 Consumer Confidence Report for the District.
- Investigating possible wastewater leaks for customers.
- Investigating multiple possible water leaks for a customers.
- Repairing 13 water leaks and 5 wastewater leaks in the District's system.
- Installing 5 water taps and 5 wastewater taps.
- Transferring service on 124 properties.
- Billing an average of 980 accounts per month.
- Winterizing District facilities.
- Upgrading customer meters with cloud-based SOLO registers. 785 addresses have the new registers.
- Changing out 200 meters with a million gallon plus gallons.
- Delivering 299 door tags for delinquent accounts.
- Attending all Board meetings, recording and writing minutes, keeping in contact with the Board of Directors for large or emergency problems, and interfacing with residents.
- Attending committee meetings and coordinating with engineers, attorneys and accountants for the District.
- Sending alerts through the District's new website.

The Board also made multiple decisions and directly worked projects for improvements within the District outside of the scope of work Inframark provides.

The Board began a concerted effort to allocate money to find water leaks in the District. The Lower Colorado River Authority (LCRA) granted \$20,000 to help with the project. The District will match those funds. The Board began discussions with RG3 Meter Company and Utilimatics to work together to develop the software and pressure sensors.

The District worked with Chapman Marine who oversees the barge maintenance and position as lake levels go up and down. The Board approved expenses for emergency callouts required over the Memorial Day weekend for repairs to the barge anchoring system.

In January of 2025 the Board approved a customer base rate increase for water from \$34.00 to \$40.25 for the first 2,000 gallons of water used. The sewer rate increased from \$44.00 to \$54.00 base rate for the first 2,000 gallons of water used. The increases are to offset the cost of Maintenance & Operations (M&O) expenses to the District. Tap fees for new taps were increased to \$6,000 for short taps and \$10,000 for long taps. Illegal connection penalties for customers were increased to align with builders/contractors penalties.

The Board authorized an election for approval of a \$13.6 million bond for capital improvements. Townhall meetings were held and the ballot language was posted in three public locations in the District. Residents approved the Bond in May.

The Board approved a resolution authorizing an application to the Texas Commission on Environmental Quality (TCEQ) for the engineering project and bond issuance. They then approved a resolution for the TCEQ Bond Application Report and a resolution for Texas Water Development Board (TWDB) DFund application.

The 2024 audit was approved by the Board in January. The budget and tax rate were approved in September. The District's current tax rate is \$0.6606/\$100 property value which is down from the 2024 rate of \$0.6722/\$100 property value. Allocated for maintenance and operations was \$0.3626 and for debt services was \$0.2980. The Board began a discussion about allowing a Homestead Exemption for WCID property taxpayers.

The Board also approved updates to the Investment and Financial Management Policy in November.

The Board also approved the engagement letter with auditing firm Maxwell Locke & Ritter for the District's 2025 audit.

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The Board approved changing banks from PNC to ABC Bank. The Board also passed a resolution to reimburse the District from General Funds for bond-related expenses. The Board wrote of \$2,418.40 as bad debt from customers who left the District with an outstanding balance.

A resolution was approved to update additional meeting places for Board meetings to include the Property Owners' Association's Venture Room and Clubroom.

The District purchased hundreds of SOLO encoders and receivers in its ongoing project to retrofit all customer registers to the new cloud-based ones. The District hopes to have all registers retrofitted by the end of May 2026.

Former Director Manuel Macias resigned from the Board due to moving out of the District. The Board announced the opening to which three people applied for appointment.

Trihydro, the District's engineering firm, updated the Emergency Preparedness Plan for the District which was approved. The Board also approved Trihydro's general engineering contract for another year.

The District contracted with engineering firm Baxter & Woodman to engineer its next big capital improvement project - replacing the existing standpipe near the elevated storage tank. The Board approved a new one-tank system which will include the design and construction of a new larger elevated storage tank.

The Board authorized a camera for the barge and Inframark installed a pole for the camera to be mounted by Dyezz Surveillance.

The Board authorized a company to replace the rock fence around Mariners Lift Station after part of it collapsed.

The District contracted with a paving company to repair streets that were damaged when adding water and sewer taps for new home construction or broken line repairs.

The Board contracted with Bill Cecala to oversee and manage irrigation of effluent into the golf course roughs during the 2025-26 winter season.

Approved meeting minutes are posted on the District's website for information.

Construction continued for the new WWTP by Associated Construction Partners (ACP). The new plant is part of a bond approved by voters in 2019 for its construction along

with two new lift stations and several new manholes. Rebuilding Whispering Hollow Lift Station was completed in 2025 and construction of the new POA Lift Station began.

The Board approved the replacement of Manhole #4 after it collapsed and failed. Approximately \$3.5 million worth of payments were made to ACP for the work on the sewer plant and lift stations in 2025.

Customers are reminded that monthly Board members are generally held the fourth Thursday of each month at 3:00. Meetings are held in the District office, 18606 Venture Drive. The public is welcome and encouraged to attend.



Don't Forget!
Daylight Savings Time Begins This Sunday, March 8. Set those clocks FORWARD one hour.