



Travis County W.C.I.D. - Point Venture

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March Newsletter

March 7, 2024

Customers' Usage Rates Going Up This Month

In January 2024, WCID Board voted to raise the water and sewer charges over a 3-year period so the service revenue covers the M&O expenses. Customers should expect an increase in the base rate for water and wastewater on this month's bill. Base water rate for the first 2,000 gallons of water will increase from \$27.00 to \$34.00 and for sewer from \$32.00 to \$44.00 per month. The base rate for water of one and two-inch meters will be \$50.00 per month.

Other changes affecting all customers are:

Winter Quarterly Averaging (WQA) will no longer be in effect beginning October 1. Customers' sewer rates through the September billing cycle will still be calculated using the WQA for December 2023-February 2024. Beginning in October, customers will be billed \$2.00/1,000 gallons of water used over the 2,000 gallon base.

Security deposits have been increased to \$300 for residential customers with 3/4" meters and \$500 for customers with one or two inch meters.

Customers whose water has been disconnected by the District or its representative for any reason and requests the

water be turned on after regular business hours, weekends or holidays will be charged \$350 for the service. Reconnections M-F during regular business hours remains \$100.

Returned check fees have been increased to \$35.00.

Business account changes:

Commercial accounts are required to perform monthly grease trap maintenance and inspections. The District or its Representative will perform an annual grease trap audit, where monthly grease trap inspection records will be requested and reviewed. A penalty fee of \$20.00 per month will be assessed for any month a grease trap inspection report cannot be provided. Such penalty will be charged on the commercial account's bill.

Additionally, water and sewer tap fees have each increased to \$4,200.00 beginning March 1, 2024. Builders and homeowners will also be required to schedule, pass and pay for inspections by Inframark for new home construction or remodeling.

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New ONCE a Week Stage 2 Watering Restrictions in Effect

A new ONCE A WEEK outdoor watering schedule is in effect for LCRA customers that draw water from the Highland Lakes. Lake Travis is included in the Highland Lakes.

At its Feb. 21 meeting, the LCRA Board of Directors approved a new requirement that limits outdoor watering to no more than ONCE a week when the amount of water in lakes Buchanan and Travis is below 900,000 acre-feet. The combined storage of Buchanan and Travis is currently just below 850,000 acre-feet. The requirement is an amendment to the [Drought Contingency Plan for Domestic, Temporary,](#)

[Landscape Irrigation and Recreational Use Contracts](#)

LCRA domestic use, temporary, landscape irrigation and recreational use customers may now water outdoors no more than ONCE a week on the following day:

- **Saturdays** for residential addresses ending in **odd** numbers. **Sundays** for residential addresses ending in **even** numbers.

- **Fridays** for commercial-POA and Townhouse

Hours: Midnight to 10 a.m. and 7 p.m. to midnight.

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Watering Restrictions (Continued from pg. 1)

Violators will be subject to surcharges.

LCRA will notify customers when the drought eases and the watering restriction is lifted.

Read the [news release](#) or visit www.lcra.org/domesticuse for more information.

Customer Usage Rates (Continued from pg. 1)

The complete amended rate order can be found on the District's website tewcid-pv.org under District Fees and Rates.

WWTP Construction Update

Last Thursday, concrete was poured for the headworks and aeration basin for the new 0.15 MGD wastewater plant being built in Point Venture. Approximately 25 concrete trucks were brought into the District on Thursday, February 29 beginning early that morning.

The contractor, Associated Construction Partners (ACP), excavated for two basin structures, the headworks/aeration and chlorine contact/effluent transfer. ACP installed the formwork, rebar, and 8" drain piping for each basin's foundation. ACP poured concrete Thursday, Feb. 29 for both basin foundations. The next phase in the project is ACP installing the formwork and rebar for the walls at both basins and the support columns for the headworks/aeration basin.



Chlorine contact/effluent transfer basin for new WWTP.



Headworks/aeration basin for new WWTP.